

September 2020

NORTHWOOD POINTE NEWS

www.nwpointe.org

NORTHWOOD POINTE POOL UPDATE

As we move into September, the Board and Management are continuing to monitor the CDC guidelines as it relates to COVID-19. We thank you for your patience and understanding during these uncertain times and will continue to observe how the pool activity plays out, and provide the membership with any pertinent updates through email. You will want to ensure that you are signed up for "Community Updates" through your online homeowner account on KPPMConnection.com.



MAKE A RESERVATION AT THE NORTHWOOD POINTE POOL

To make a reservation at the Northwood Pointe Pool, please navigate to the Premier Aquatics website to register and make a reservation. The link and password are listed below.

<https://swimoc.com/covid-pools/northwood-pointe/>

The password is: NWP2020!



JULY 27, 2020 BOARD MEETING HIGHLIGHTS

- May 11, 2020 General Session Meeting Minutes and the Architectural Report 5/7/2020—7/22/2020 were approved
- April 30, 2020 and May 31, 2020 Financial Statements were reviewed and accepted
- Maturing Reserve CD Investments were reinvested
- Ratification of the Executive Committee Decisions
- 2019/2020 Draft Audit was approved
- Sims Tree Health Specialists, Inc, Proposal was approved
- Villa Park Landscape Proposals were approved
- COVID-19 Strategy was discussed
- Next Meeting: September 14, 2020

BOARD OF DIRECTORS:

President:	Dave Petka
Vice President:	Bob King
Treasurer:	Lata Jobanputra
Secretary:	Jayant Limaye
Member at Large:	Melody Alvarado

NEXT BOARD MEETING:

Monday, September 14, 2020

6:00 P.M.

Location Via Zoom due to COVID-19

The final agenda will be posted at the Meadowood pool bulletin board or on the pool gates. You may also obtain a copy of the agenda by contacting Management at 949-838-3248.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Teresa Duhoux, CMCA, AMS, PCAM

Phone: 949-838-3248

tduhoux@keystonepacific.com

Emergency After Hours: 949-833-2600

Fax: 949-377-3309

COMMON AREA ISSUES:

Bryanna Chrisp

Phone: 949-570-1305

bchrisp@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

ARCHITECTURAL SUBMITTALS:

architectural@keystonepacific.com

INSURANCE BROKER:

Armstrong/Robitalle/Riegle

830 Roosevelt, Suite 200

Irvine, CA 92620

(949) 487-6131

POOL KEYS: \$50.00 check payable to Northwood Pointe Maintenance Association. Please call John-Luke @ 949-570-1305 or email: bchrisp@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

September 2020 REMINDERS

Keystone is Closed in Observance of Labor Day - Monday, September 7th

For after-hours association maintenance issues, please call (949) 833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Monday, September 14, 2020 —
Board Meeting @ 6:00 P.M.
Location: Via ZOOM, Due to COVID-19

HOMEOWNER ASSESSMENT ADDRESS

Effective 10/1/2019, the payment address for assessments has changed to:

PO BOX 513380
Los Angeles, CA 90051-3380

Wear Your Face Coverings



HOMEOWNERS ARE RESPONSIBLE FOR THEIR TENANTS

Owners, if you are renting out your property, please ensure that your tenants have a copy of the Master and Sub-Association *Rules and Regulations* and adhere to them. As the homeowner, you are ultimately responsible for their actions. If you do not have a copy of the Rules and Regulations, please contact Keystone Pacific Property Management, LLC and one can be provided to you. You may also want to provide them with a copy of the monthly newsletter.



COMMUNITY UPDATES

- **Pool Wi-Fi**—If you experience any difficulties accessing the Wi-Fi while you are at the pool area, please call Cox's 24 hour Customer Service line at 1-877-897-2159 for assistance.
- **Architectural Modifications**—If you are considering to take advantage of the warm weather to complete exterior improvements, please be sure to keep in mind that you must submit for architectural approval prior to commencing work. Late summer tends to be primetime for doing work and for submittals. The review process allows 30 days for review of your submittal from the time of receipt of a completed application. Incomplete applications will be sent back for re-submittal and will not be considered.
- **Maintenance Requests**—As a reminder, although we are happy to help facilitate any maintenance requests with the City or your respective sub-association, the Northwood Pointe Master Association does not maintain Meadowood Park, Citrus Glen Park, or any landscaped areas at the entrances to the individual neighborhoods or inside of the individual neighborhoods.

DOG REMINDERS

A friendly reminder that all dogs must remain on a leash when outside the home and in the community. Please ensure that should you be walking your dog, that you are capable of controlling that dog in the event that it becomes excited and wants to run away from you. Additionally, please make sure you are picking up after your dog right away. Nobody wants to step on that. It's a great way to ruin a good day. You don't want to ruin somebody's day, do you? Please be considerate of your fellow Homeowners and bring doggy bags with you on your walks.