

July 2020



NORTHWOOD POINTE NEWS

www.nwpointe.org

NORTHWOOD POINTE COVID-19 POOL RULES—PLEASE READ

Temporary Northwood Pointe Community Association
Emergency Rules – Swimming Pool
Revision Adopted Date: June 5, 2020



To preserve the health of our members and prevent the spread of COVID-19 the following Emergency Rules have been adopted by the Board of Directors for a length of time yet to be determined. As the situation evolves, the Northwood Pointe Community Association’s Board of Directors will remain flexible and adaptive to further guidance provided by the Irvine, the County of Orange, and the State of California.

At this time, the Board has determined to phase the reopening of pool facilities on a trial basis. If it appears that the rules are not being followed or social distancing is not being maintained, the Board will consider reclosing the facilities and advanced notice of the decision may not be possible. As an initial step, the pool facilities will be reopened for recreational enjoyment by individual households and lap swimmers, subject to the rules below.

AN INHERENT RISK OF EXPOSURE TO COVID-19 EXISTS IN ANY PUBLIC PLACE WHERE PEOPLE ARE PRESENT. COVID-19 IS AN EXTREMELY CONTAGIOUS DISEASE THAT CAN LEAD TO SEVERE ILLNESS AND DEATH. BY ENTERING AND USING THE COMMUNITY FACILITIES, YOU VOLUNTARILY ASSUME ALL RISKS RELATED TO EXPOSURE TO COVID-19.

RESIDENTS MAY NOT ENTER THE POOL WITHOUT A RESERVATION.

CORONAVIRUS COMMON AREA USE ADVISORY

1. Risk of Use: The Coronavirus (COVID-19) pandemic is a worldwide risk to human health. COVID-19 is highly contagious and has a mortality rate many times greater than the flu. COVID-19 can spread easily and exponentially. While people of all ages are at risk of catching COVID-19, persons, especially at risk, are those with compromised immune systems and the elderly. Persons over 65 years of age may be at particular risk.
2. Stay at Home Order: In order to reduce the spread of COVID-19, the State of California, as well as many California cities and counties have issued “Safer at Home” orders, with exceptions for essential activities.
3. Acceptance of Risk: By entering into the common area, the member agrees as follows:
 - a. Use of the common area amenities could expose you or others to COVID-19.
 - b. The Association has made efforts to clean and disinfect these areas periodically, but cannot guarantee that airspace or surfaces will be virus-free.
 - c. When using the common area amenities, members should take all reasonable and necessary precautions to protect yourself and others from the spread of COVID.

Further, it is your responsibility to exercise care to protect yourself, such as assessing your own risks, which may include age, underlying health conditions, possible exposure to COVID-19, doctor’s recommendations, or local, state and federal recommendations.

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BOARD OF DIRECTORS:

President:	Dave Petka
Vice President:	Bob King
Treasurer:	Lata Jobanputra
Secretary:	Jayant Limaye
Member at Large:	Melody Alvarado

NEXT BOARD MEETING:

Monday, July 27, 2020

6:00 P.M.

Location To Be Determined

The final agenda will be posted at the Meadowood pool bulletin board or on the pool gates. You may also obtain a copy of the agenda by contacting Management at 949-838-3248.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Teresa Duhoux, CMCA, AMS, PCAM

Phone: 949-838-3248

tduhoux@keystonepacific.com

Emergency After Hours: 949-833-2600

Fax: 949-377-3309

COMMON AREA ISSUES:

John-Luke Abadie

Phone: 949-570-1310

jabadie@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customer@keystonepacific.com

ARCHITECTURAL SUBMITTALS:

architectural@keystonepacific.com

INSURANCE BROKER:

Armstrong/Robitalle/Riegle

830 Roosevelt, Suite 200

Irvine, CA 92620

(949) 487-6131

POOL KEYS: \$50.00 check payable to

Northwood Pointe Maintenance

Association. Please call John-Luke

@ 949-570-1310 or email:

jabadie@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

General Rules Regarding Pool Facility

1. By entering the facility during this transitional time, it must be understood that we cannot clean or disinfect every surface continually, and the risk of transmission for any virus, including COVID-19, remains. All users are entering the facility at their own risk.
2. You, or anyone in your household, may not use the common area facilities if (i) you or anyone in your household have knowingly, within the last twenty (20) days, been in contact with someone afflicted with COVID-19, (ii) you, or anyone in your household, are experiencing a fever, signs of respiratory illness such as cough, runny nose, chills, abdominal pain, diarrhea, sore throat, shortness of breath or difficulty breathing, or other COVID-19 symptoms, or (iii) you believe that you, or anyone in your household, are likely to transmit or contract COVID-19 or any other communicable disease.
3. Wash your hands with soap and warm water or use hand sanitizer, before entering and after leaving the pool. You are encouraged to bring a hand sanitizer.
4. You must wear a face mask, except when in the pool and remember not to touch your eyes, nose or mouth.
5. The entry gates (including latches) are not sanitized. You are encouraged to use tissues, napkins or similar disposable products to open and close the entrances if an attendant is not present to open the gate for you. You are encouraged to bring wipes to clean and disinfect these areas as you use them.
6. No food or drink will be allowed during your reservation time. Only bottled water clearly marked will be allowed. Please take all trash with you when you leave.
7. You must practice social distancing, particularly with Association staff and other members using the facility, by keeping at least six feet (6') between yourself and others, who are not members of your household.
8. Restrooms, showers and drinking fountains may have limited accessibility, so plan accordingly. Children needing to use the restroom must be accompanied by a parent or guardian and will be limited to a resident of a single household at a time.
9. Do not bring valuables or more than you need for your reserved time. The Association is not responsible for stolen or lost property.
10. Do not touch other people's property.
11. All other common areas will remain closed such as the BBQ and wader area and sitting areas outside of the pool area.

Resident Rules:

1. You must be a full-time adult resident over the age of 18 to obtain a reservation. You will need to show proof of residency in order to use the pool/ claim your reservation upon check in. You will need to show your driver's license or government issued ID. If your ID does not have your property address, you will need to provide your ID and either utility bill or official mail to show name and address within the community.
2. The adult resident making the reservations for their household must be present for the duration of the reservation. Only five (5) residents per household will be allowed per reservation. If you have a household with a larger residency, that would like to use the pool on the same day at the same time on the same reservation, you will need to obtain special approval.
3. Only residents may use the facilities. Non-residents/guests will not be allowed. Residents are defined as a person living in the home full time. Someone visiting the home is not considered a resident. Exception: Children visiting a household as part of a parental visitation.
4. All children under 18 years of age will need to be with an adult parent or guardian in order to use the pool at all times.
5. Individual households will be assigned a section of the pool and deck. Each member must maintain social distancing from the other resident household assigned to the adjacent section of the swimming pool and deck area.
6. There are four (4) designated lanes for lap swimmers.
7. Residents will not be allowed to gather in large groups in or around the parking lot at any time. If you do not have a reservation you will be asked to leave.
8. Residents are reminded to wear a cloth face covering when traveling through common areas of the property where it may not be possible to maintain physical distancing, including to and from the pool area and restrooms.
9. Residents are requested to bring, a 60% alcohol-based hand sanitizer with them when using the facilities.

Reservation Rules:

1. Reservations can be made through the website: swimoc.com/covid-pools/northwood-pointe at any time.
2. Reservations are on a limited basis to support social distancing measures.
3. Reservations will be made in time blocks seven (7) days a week during the following hours:
 1. Lap Swim: 7 AM to 7 PM
 2. Open Swim: 7 AM to 7 PM
4. Once you book your reservation, an email will be sent with confirmation. Only those with confirmations will be admitted into the complex. Please bring either a printed copy of your confirmation or show email confirmation on your phone.
5. Reservations are limited to one (1) hour (45 minutes of use and 15 minutes for cleaning). Your total time of 45 minutes will include your individual clean up. No additional time will be given at the end of your reservation to change clothes, shower or use the restroom.
6. Reservations are limited to residents only (not owners living off-site). No Guests will be allowed use the pool.
7. There will be only one entrance and exit to the pool through the main entrance at the Meadowood entrance. Residents should line up outside of the main gate in order to check in. Do not attempt to enter or exit the pool area while others are entering/ exiting. Do not gather in groups, and do not touch surfaces or items in the common areas when it can be avoided. Please stand at least 6 feet apart while waiting to check in.
8. Residents are limited to one (1) reservation per day per household. Reservations will be determined by household address. If your privileges are currently suspended, you will not be able to make a reservation.

9. Residents are asked to be mindful of their neighbor's needs and to not monopolize the reservations in a manner that will mean other households are unable to use the pool. In other words, if the reservations appear to be filling up, do not make a reservation for every day.

10. Residents Check In Rules:

A. Do not arrive more than (10) minutes prior to your reservation time.

B. Please have ID and documents ready when you arrive as noted above to check in.

C. Do not stand within six feet (6') of others attempting to check-in.

D. No additional time will be given for late check ins. If you arrive late, you will reduce your usage time. Note that residents who arrive later than 10 minutes of their check in time, will forfeit their reservation completely.

11. Any open time slot can be reserved on a first-come, first-served basis. Failure to show up for your scheduled reservation will result in future reservations being cancelled and/or loss of privileges to make a future reservation.

12. By securing a reservation and signing the waiver, all residents agree to abide by established guidelines as noted above and the general pool rules. Failure to do so will result in immediate loss of privileges and your ability to make a future reservation.

13. Lifeguards, Pool Monitors, Patrol Company, Management and/or the Board of Directors have the right to close the pool at any time if the pool rules and social distancing are not being followed and/or health concerns require them to do so. If residents become aggressive or threatening, the pool area will be closed immediately, all residents will be asked to leave and all reservations will be cancelled until area can be secured.

14. The Wader and BBQ will remain closed at this time. These amenities may be added at a later date, for limited use, as determined by government mandates as related to Covid-19.

15. All other pool rules will apply unless changes are noted above. As a reminder: alcohol is not permitted at any time. No rafts, noodles or flotation devices are allowed.

Note: The Board of Directors will continue to evaluate the reservation system and emergency pool rules based on the city, county and state guidelines and mandates. These emergency rules and the common area usage guidelines are expected to continuously change.

MAKE A RESERVATION AT THE NORTHWOOD POINTE POOL

To make a reservation at the Northwood Pointe Pool, please navigate to the Premier Aquatics website to register and make a reservation. The link and password are listed below.

<https://swimoc.com/covid-pools/northwood-pointe/>

The password is: NWP2020!



ANNOUNCING CURBSIDE PICKUP FOR KEYS! **AS EASY AS GRABBING DINNER**

Before heading over to our office:

Contact your Associate Community Manager, and make an appointment for Curbside Pick-up.

At your appointment:

Look for a parking space near the front of our office marked with the Curbside Pick-up Sign. After you've parked, call the number on the sign and let us know you've arrived. Your Associate Community Manager will come out shortly with your new key fob or transponder.

Staying Safe

We're focused on keeping our customers and team members safe by using social distancing, wearing masks and gloves, and performing temperature checks.

Questions?

Give us a call at 949-833-2600!

JULY 4TH FIREWORK INFORMATION

The Orange County Fire Authority (OCFA) wants to remind everyone that the sale, discharge or possession of fireworks is illegal in most areas of Orange County, which includes the City of Irvine.



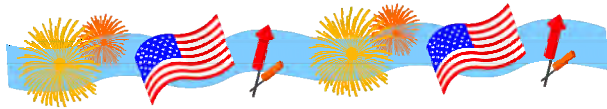
July 2020 REMINDERS

Keystone is Closed for Independence Day (observed) -
Friday, July 3rd

For after-hours association maintenance issues, please call
(949) 833-2600 to be connected with the emergency service
line. Please call 9-1-1 for life-threatening emergencies.

Saturday, July 4th - Fourth of July

Monday, July 27, 2020 —
Board Meeting @ 6:00 P.M.
Location: To Be Determined



SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to: customercare@keystonepacific.com to request an ACH application.

ARCHITECTURAL GUIDELINES FOR NORTHWOOD POINTE

If you are considering to complete exterior improvements to your home, please keep in mind that you must submit for architectural approval prior to commencing work. The review process allows 30 days for review of your submittal from the time of receipt of a completed application. Incomplete applications will be sent back for re-submittal and will not be considered. Due to the volume of submittals, Management cannot expedite the review of any applications; applications will be processed in the order in which the applications are received. If you would like to view the guidelines and application, please visit the Association's website at: www.nwpointe.org to download the material or email tduhoux@keystonepacific.com to request a copy.

DOG REMINDERS

A friendly reminder that all dogs must remain on a leash when outside the home and in the community. Please ensure that should you be walking your dog, that you are capable of controlling that dog in the event that it becomes excited and wants to run away from you. Additionally, please make sure you are picking up after your dog right away. Nobody wants to step on that. It's a great way to ruin a good day. You don't want to ruin somebody's day, do you? Please be considerate of your fellow Homeowners and bring doggy bags with you on your walks.

FREEDOM, FIREWORKS AND FLAGS—LOTS OF AMERICAN FLAGS



The countdown to Independence Day is on and many residents will dig their American flags out of storage to mark the day. It does make a house look festive and can be a prideful moment for a neighborhood. Here are some tips when displaying the American Flag:

1. Flags should only be displayed until sunset, unless it is properly illuminated after dark.
2. The flag should not be flown in rainy weather, unless it's an all-weather flag.
3. The flag should not touch anything below it — especially the ground — even while lowering it.
4. When the flag is displayed on a car or truck, the staff should be fixed firmly to the chassis or clamped to the right fender.
5. The flag should be raised quickly and lowered ceremoniously. And you should salute or place your hand over your heart while doing so.

