# NORTHWOOD POINTE NEWS

www.nwpointe.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

# NORTHWOOD POINTE PRESENTS CONCERTS IN THE PARK

# TIJUANA DOGS – SUNDAY, SEPTEMBER 2ND

Please mark your calendars to attend Northwood Pointe's Concerts in the Park series, with the Tijuana Dogs who are scheduled to perform at the Meadowood Park on September 2nd from 6:00 P.M. — 8:00 P.M.

Bring your beach chairs, blankets and snacks, and come out and join your Northwood Pointe neighbors for music under the stars!



# **BACK TO SCHOOL**

As a reminder, school is back in session. Please be cautious and drive slowly when driving through the community, especially at the designated crosswalks along Arborwood, Yale, Canyonwood, Meadowood and Citrusglen.

# **BOARD OF DIRECTORS:**

President: Bob King
Vice President: Lata Jobanputra
Treasurer: Dave Petka
Secretary: Melody Alvarado
Member at Large: Mark Mortensen

# **NEXT BOARD MEETING:**

Monday, September 10, 2018

6:00 P.M.

Keystone Pacific Property Management, LLC 16775 Von Karman, Suite 100 Irvine, CA 92606

The final agenda will be posted at the Meadowood pool bulletin board. You may also obtain a copy of the agenda by contacting Management at 949-838-3248.

# **IMPORTANT NUMBERS:**

# **ASSOCIATION MANAGER:**

Teresa Duhoux

Phone: 949-838-3248

tduhoux@keystonepacific.com *Emergency After Hours:* 949-833-2600

Fax: 949-833-0919

# **COMMON AREA ISSUES:**

Deborah Marino

Phone: 949-838-3273

dmarino@keystonepacific.com

# BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customer care @keystone pacific.com

### **ARCHITECTURAL SUBMITTALS:**

architectural@keystonepacific.com

### **INSURANCE BROKER:**

Armstrong/Robitalle/Riegle 830 Roosevelt, Suite 200 Irvine, CA 92620 (949) 487-6131

POOL KEYS: \$50.00 check payable to Northwood Pointe Maintenance Association. Please call Deborah @ 949-838-3273 or email: dmarino@keystonepacific.com

# September 2018 REMINDERS

Keystone Pacific Closed in Observance of Labor Day - Monday, September 3rd

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Monday, September 10, 2018 — Board Meeting @ 6:00 P.M. Location: Keystone Pacific Property Management, LLC 16775 Von Karman, Suite 100 Irvine, CA 92606

# **PAYMENT UPDATE:**

Effective immediately, your account number and where to send your assessment payment has changed.

To avoid any delays in processing your assessment payments, please update your records.

Your new 10 digit account number can be found in your billing statement. The new payment address will be:

File 1958, 1801 W. Olympic Blvd. Pasadena, CA 91199-1958.

If you have any questions or concerns, please call 949-833-2600.

# ARCHITECTURAL GUIDELINES FOR NORTHWOOD POINTE

If you are considering to complete exterior improvements to your home, please keep in mind that you must submit for architectural approval prior to commencing work. The review process allows 30 days for review of your submittal from the time of receipt of a completed application. Incomplete applications will be sent back for re-submittal and will not be considered. Due to the volume of submittals, Management cannot expedite the review of any applications; applications will be processed in the order in which the applications are received. If you would like to view the guidelines and application, please visit the Association's website at: www.nwpointe.org to download the material or email tduhoux@keystonepacific.com to request a copy.

# **MANAGE ONLINE PAYMENTS:**

You are still able to make on-time ACH payments through <a href="www.kppmconnection.com">www.kppmconnection.com</a>. In April, Keystone Pacific launched recurring online ACH payments. Please visit <a href="www.kppmconnection.com">www.kppmconnection.com</a> to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.

# LIFEGUARD SCHEDULE WITH SAFE SWIM\*\*

**SEPTEMBER** 1, 2, 3 (Labor Day), 4-7\* 8, 9, 10-14\*, 15, 16, 17-21\*, 22, 23, 24-28\*, 29, 30

**OCTOBER** 1-5\*, 6, 7, 8-12\* 13, 14, 15-19\*, 20, 21, 22-26\*, 27, 28

\* Lifeguard hours 3:00 p.m. - 7:00 p.m. during the week.

Lifeguard hours are from 11:00 A.M. to 7:00 P.M. on the dates indicated above through September and from 10:00 A.M. to 6:00 P.M. on the dates indicated above for October, unless indicated otherwise.\*\* Your help is needed to make sure all pool rules are followed.

All persons younger than 14 years old must be accompanied and supervised by an individual 18 years or older in the pool area.

<sup>\*\*</sup> These dates and times are subject to change without notice.

# **POOL RULES**

Effective April 1, 2018

### Hours

Sunday - Thursday 6:00 P.M. to 10:00 P.M. Friday & Saturday 6:00 P.M. to 10:30 P.M.

# Reservations

Individual homeowners may not reserve pool facilities for exclusive use.

# **Pool Manager**

Any problems should be reported immediately to Keystone Pacific Property Management, LLC, at (949) 833-2600.

# **General Rules**

- 1. Persons under the age of 14 may not use the pool unless accompanied and supervised by a person 18 years or older. Use the pool at your own risk. The Association assumes no responsibility for any accident or injury in connection with such use or for any loss or damage to personal property.
- 2. Pool Furniture may not be removed from the pool area for any reason at any time, including for use at the park.
- 3. Guests may make use of the swimming pool/wading pool only when accompanied by the resident host.
- 4. For health reasons, persons with bladder control or incontinence issues are required to wear leak-proof swimming attire in the pool (including "swim diapers" for diaper-age persons).
- 5. Persons with contagious maladies or persons with open sores will not be permitted to use the swimming pool/wading pool.
- 6. For shoulder length hair or longer, it is recommended that hair be tied back, braided or a cap worn (hair clogs the drains).
- 7. No running or "horse play" on the pool deck.
- 8. No "horse play" in the swimming pool/wading pool.
- 9. No ball/Frisbee or object throwing.
- 10. No water guns allowed in pool or pool area.
- 11. No gum in the pool area.
- 12. No skateboards, bicycles/tricycles/skates/roller blades inside the fenced area.
- 13. No glass bottles or other glass containers/objects inside the fenced area.
- 14. No pets inside the fenced area.
- 15. No unduly loud or disturbing noise inside the fenced area.
- 16. No radios/playback sound devices without headsets inside the fenced area.
- 17. No diving from benches, tables or other facility structures inside the fenced area.
- 18. No rafts, inflatable objects, or diving rings during busy periods. The lifeguard determines busy periods. Lifejackets are always allowed.
- 19. No "boogie boards", body boards or surf boards.
- 20. Smoking is prohibited.
- 21. Alcoholic beverages are prohibited.
- 22. Food and drink is prohibited in the pool and wader.
- 22. No pool furniture in the pool.
- 23. Anyone urinating or defecating in the pool is subject to immediate removal from the pool and pool area and the imposition of appropriate penalties, which may include charging residents with all costs associated with the draining and cleaning of pool. Residents are also subject to fines for such actions by themselves or their guests.
- 24. Swim instruction is for the Northwood Pointe residents only.

# POOL RULES CONTINUED

- 25. Two (2) designated lanes are provided for lap swimming only and not for lounging or playing. Lane lines are not to be hung on.
- 26. Barbecues and picnic benches are available on a first come first serve basis at all times and may not be reserved.
- 27. Any damage to equipment or furnishings must be reported promptly. Members responsible for the damage will be required to reimburse the association for losses related to the damage.
- 28. The "buddy system" is recommended to be used by all swimmers at all times. For safety reasons, no one should swim alone.
- 29. For safety reasons, all gates must remain closed and locked at all times.
- 30. Each household may bring up to 15 guests. Any party seen with guests over the 15 person limit allowed will be requested to leave the pool area. Residents may call Nordic Security to take action at (714) 751-0347.
- 31. Any resident or resident's guest who jumps over the fence to gain entry to the recreational facility will be required to leave the facility for the day. If this conduct occurs a second time, the person will be asked to leave the facility for the day and a letter will be sent to the homeowner. Non-resident violators will be reported to the police as trespassers.
- 32. Violation of these rules may result in disciplinary action, including without limitation the suspension of pool privileges and fines.

# COMMITTEE VOLUNTEERS WANTED

Northwood Pointe Maintenance Association is looking for homeowners who are passionate about forming a committee to benefit other Northwood Pointe homeowners. If you are interested in being involved with social events or forming a new committee, please email your property manager, Teresa Duhoux at tduhoux@keystonepacific.com.

Kaylyn Zhu/朱偎依,在您身旁的房产经纪

帮您租房! 买房! 卖房!

电话 / Cell: 949-838-7451

微信/wechat: 656801217

加我微信,创建

北木家庭微信组

**Northwood Family Group Chat** 

I live right here in Northwood

Buy? Sell? Lease?

I pick up phone right away and I am only 5 minutes away!

